

Recorded Demo – Return Merchandise Authorization for Sage MAS 90 and 200

This presentation of the RMA module shows the simple but powerful steps to process customer returns from the first contact by the customer through to completion of the transaction. Watch how easy it is to enter, initiate, record, ship, receive and reorder items and to generate all the necessary paperwork automatically. Not only will your customers have their problems resolved but your staff will be more efficient as they are prompted through all steps in the returns process.